



## **Os Pontos Críticos das Atividades do Enfermeiro-Gestor no Hospital Público**

### **The Critical Points of Activities Nurse-Manager of the Public Hospital**

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#### **Abstract**

The hospital can be classified as an organized system that takes care of health, despite imposing normative power, functional structure and hierarchy to ensure production. In this analysis, this study aimed to describe the critical points that the nurse-manager is to carryout various functions in the administrative, technical and relational areas. Qualitative study, conducted at the public school hospital in Goiania / GO, from August 2007 to June 2008. Data collection was performed during systematic activity group with nurse managers, through daily record of the group and the field. The data were analyzed based on the analysis by thematic categories defined in advance and discussed in the light of theoretical reference. In the results it was discussed the critical points identified in the talks by professionals according to the administrative, technical, relational dimensions of the work of the nurse manager. It is concluded that to reconcile these demands, although part of managerial functions, is a challenge that must be overcome taking into account the complexity of that work and the many obstacles faced in that occupation.

**Keywords:** Nursing labor, health management, hospital administration.

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